

*SunGard's Flexible Workplace Recovery estate provides you with the largest network of secure recovery locations that are convenient and seamlessly connected to ensure your recovery is easier, faster and sustainable.*



### Physical Features

- **Recovery Area** – 195,000 sq ft
- **CER/Workplace Ratings** – Fully resilient
- **CER/Flex Area** – 10,300 sq ft
- **Max Positions** – 200
- **Positions Shared** – 127
- **Positions Dedicated** – NA
- **Shared Dealing** – NA
- **Shared Suites** – 5
- **Conference Rooms** – 1
- **Meeting Rooms** – 3
- **Crisis Management Suite** – NA
- **Post Rooms** – NA
- **Shower Rooms** – 2
- **UPS** – Yes
- **Generator** – Yes
- **Rest Area/Tea Points** – 4
- **Storage** – Yes
- **Parking** – 93.

### UK Wide Workplace Recovery Specification

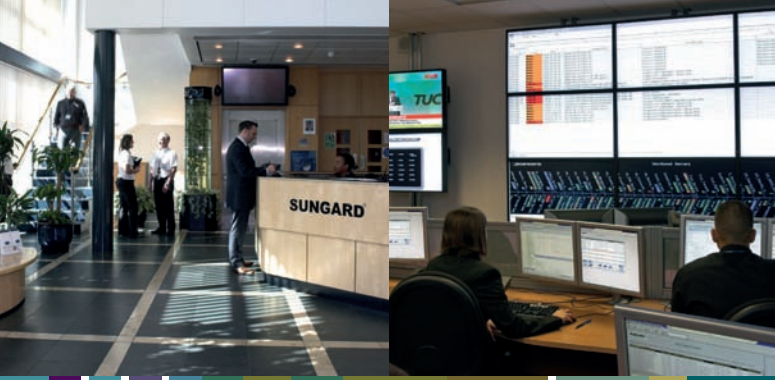
**BS 25999 Part 2 certified** – Resilient business operations across every Workplace Recovery centre.

**Single Resilient National Security System** – Ideal for nationwide recovery needs, one system for easy, rapid admin:

- **Government agency intelligence feeds** – Every location aware of latest national and local threats
- **Manned security** – Counter surveillance, first aid and conflict management trained staff
- **Smart automated CCTV** – Perimeter and internal: automated detection and alerts with keyboard and monitor zoom. Compliant with Home Office and police evidentiary recording standard
- **Physical access controls** – Preventing opportunistic intrusion
- **Centralised control and administration** – Rapid and easy customer configuration and tailoring.

**Standardised, premier, enterprise level recovery infrastructure** – Rapid, reliable, easier recovery and rollback:

- **PC build** – Reduces recovery complexity.
- **Telephony** – Inbound and outbound calls, RTO from 10 mins:
  - **Centralised switch** – Recovery from any location
  - **Local switch** – Permits greater control and tailoring of service
  - **Local switch control** – Enables greater security and tailoring for customers
  - **TDM and IPT telephony systems** – Recover both types for your usual functionality
  - **Free seating/Automated Call Distribution** – Sit anywhere, secure call distribution even for multiple shift workers.

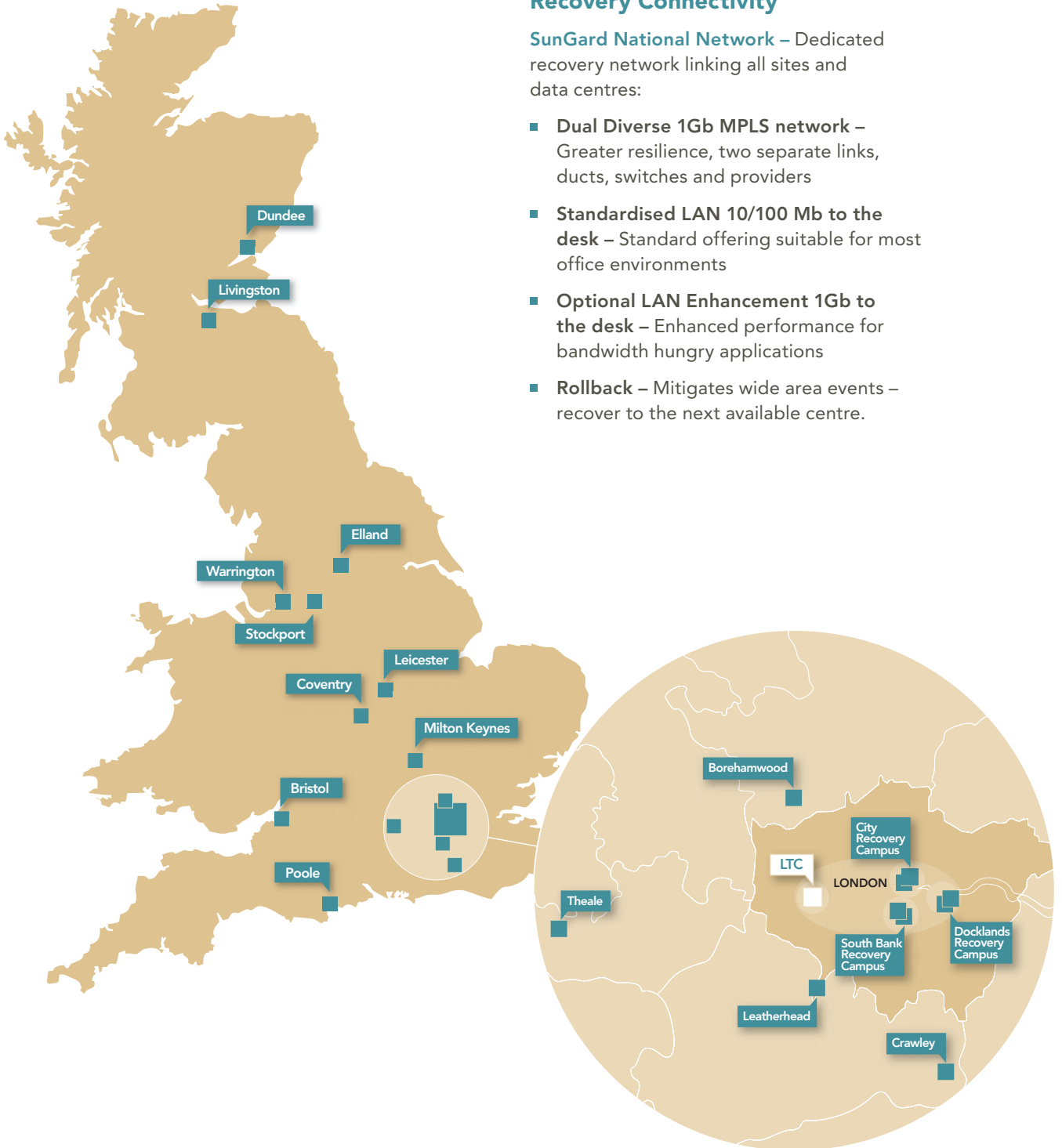


# LTC HOUNSLOW WORKPLACE RECOVERY CENTRE

## Recovery Connectivity

**SunGard National Network** – Dedicated recovery network linking all sites and data centres:

- **Dual Diverse 1Gb MPLS network** – Greater resilience, two separate links, ducts, switches and providers
- **Standardised LAN 10/100 Mb to the desk** – Standard offering suitable for most office environments
- **Optional LAN Enhancement 1Gb to the desk** – Enhanced performance for bandwidth hungry applications
- **Rollback** – Mitigates wide area events – recover to the next available centre.



**SUNGARD®** United Kingdom & European Head Office, 12-13 Bracknell Beeches, Old Bracknell Lane West, Bracknell, Berkshire RG12 7BW 0800 143 413 infoavail@sungard.com www.sungard.co.uk

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